

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER  
FAILURE TO COMPLETE CORRECTIVE ACTIONS  
MATEWAN WATER WORKS, WV3303005**

Our water system violated State drinking water requirements. Even though these were not emergencies, you as our customers have a right to know what happened and what we did to correct the situation (see table below).

An on-site evaluation of our system is conducted on a regular basis. Results of the evaluation show significant deficiencies in our water system which must be addressed to the Office of Environmental Health Services-District Office. We did not correct these deficiencies by the required date and are therefore in violation.

**What should I do?**

There is nothing you need to do at this time.

**Required Corrective Action**

Failure to correct significant deficiencies

Violation #: 177168,177169,177170,177171,177172,177173

**Corrective Action Required by:**

9/12/2025

**What Happened? What is being done? (Describe corrective action)**

A Sanitary Survey was conducted on the Matewan Water Works System (WV3303005) on March 6, 2025, by the West Virginia Department of Health Services. Eight major elements were reviewed and are as follows: source water, treatment, distribution system, finished water storage, pumps/facilities & controls, monitoring/reporting/data verification, management/operation, & operator compliance. During the survey there were ten (10) significant deficiencies listed as a defect of the systems designed components, operation, maintenance, administration, and could cause a potential issue to deliver safe drinking water to the public. The significant deficiencies listed were: The system did not have a adequate completed and approved Pb & Cu sampling plan (The plan was being revised and awaiting approval during the survey and is now current) Five (5) of the water systems finished water storage tanks overflow pipes were not properly screened with the required size screen diameter (this was corrected) three (3) of the systems finished water storage tanks does not provided an adequately secured area around the premises (all tank hatches and opening are secure and the system is working on the remaining fenced areas to meet compliance) and last the systems water accountability doesn't meet the ultimate goal of 15% or less based upon the 2023 PSC Report ( the utility continues to conduct leak detection and repair or replace the systems water distribution line)

There was a written formal response submitted to Health Department in April 2025 to provide a corrective action plan to satisfy these deficiencies. A follow-up letter was mailed in June 2025 along with photos to show the work completed. Unfortunately, the Health Department did not receive the follow-up letter and sent out violations. The water department at this time mailed in a request to Resend the violations along with supporting material to show it was complete and the rescind request was denied. This is what led to the violations #2025-177168, 2025-177169, 2025-177170, 2025-177171, 2025-177172, 2025-177173, and having to send out this Public Notice.

For more information, please contact Jason Allen at 304-426-4227 or PO Box 306 McCoy Alley Matewan, WV 25678

**This notice is being sent to you by Matewan Water Works  
State Water System ID# WV3303005**

**Date: 11/21/2025**

**PUBLIC NOTICE CERTIFICATION FORM**  
TIER 2/3 - COMMUNITY AND NON-COMMUNITY WATER SYSTEMS

PWS Name: Matewan Water Works

PWS ID #: WV3303005

For Violation: Sanitary Survey Significant Deficiency Response Year 2025

Occurring on: September 12, 2025

The public water system indicated above hereby affirms that public notice has been provided to consumers in accordance with the delivery, content and format requirements and deadlines required in 40 CFR § Subpart Q.

**Community Systems Must Use One of the Following:**

- Hand or direct delivery
- Mail, as a separate notice or include with the bill

**Non-community systems must use one of the following**

- Posting in conspicuous locations (Non-Community systems only): Continue posting Public Notice until violation has been resolved, or for 7 days if the violation had been resolved.
- Hand or direct delivery
- Mail, as a separate notice or include with the bill

**Use the following methods of communication to reach additional people**

- Notice distributed by \_\_\_\_\_ radio and \_\_\_\_\_ television station
  - Please submit the name of the radio/television station that distributed your public notice
- Notice distributed by \_\_\_\_\_ newspaper on \_\_\_\_\_
  - Please submit the name of the newspaper that distributed your public notice
  - Include a copy of your public notice that appeared in the newspaper with this certificate
- Notice distributed by matewanwv.gov (website)
  - Please submit any other means of distribution used

Signature of Owner or Operator:

*Matthew D. Mawle*

Date:

11-21-25

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COMPLETE THIS FORM AND "IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER" SHEET

**SEND BOTH SHEETS TO:**  
BUREAU FOR PUBLIC HEALTH  
Office of Environmental Health Services  
ATTN: DATA MANAGEMENT  
350 Capitol Street, Room 313  
Charleston, WV 25301-3713



### ***VIOLATION RESCIND EVALUATION***

<b>PWSID: WV3303005</b>	<b>System Name:</b> Matewan Water Works	<b>Date: September 30, 2025</b>
<b>Contact:</b>  MATTHEW MOORE PO BOX 306 MATEWAN, WV 25678	<b>Phone Number:</b> 304-426-4522	<b>Completed By:</b> Keith Morris  <b>Title:</b> Compliance Officer

### **VIOLATION INFORMATION**

**Notice of Violation issued for:**

Sanitary Survey Significant Deficiency Response  
Year 2025

Violations # 2025-177168, 2025-177169,  
2025-177170, 2025-177171, 2025-177172, 2025-177173

### **RESCIND DECISION**

Upon completion of our review, your rescind request has been: **Denied**

Public Notice requirement: **Still Required**

**Explanation:**

Compliance documentation or lab results are required to be reported within 10 days of the end of the monitoring period. Matewan Water Works provided a 30-day response to the Sanitary Survey Deficiencies on time in April but did not submit the corrective actions according to the approved corrective action plan. The system did provide documentation to indicate that the corrective actions were completed and submitted. The system will be returned to compliance, but the violations are still valid. Rescind denied.

Water systems are encouraged to use Drinking Water Viewer (DWV) to check for uploaded or entered laboratory results and review them for accuracy and completeness. The status of public notice requirement completion for violations can also be checked on DWV. The URL for DWV <https://wvdwv.gecsws.com/>

\*\*Rescind requests are only to be made if there is documentation showing that this office was in error. They are not intended to remove violations that were issued appropriately. Violations for not submitting results or other documentation as required are not eligible to be rescinded. Submitting required results or documentation after the violation has been issued will not remove the violation

*Keith Morris*

Date: September 30, 2025

Compliance Officer, OEHS/EED

pc Public Service Commission  
Mingo County Sanitarian  
OEHS DIST2 Office  
Central Office File