

MATEWAN WATER WORKS
WV3303005
Consumer Confidence Report – 2026
Covering Calendar Year – 2025

This brochure is a snapshot of the quality of the water that we provided last year. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. We are committed to providing you with information because informed customers are our best allies. If you would like to observe the decision-making process that affects drinking water quality or if you have any questions, comments or suggestions, please attend any regularly scheduled water board meeting held on the **second Tuesday** of each month at **6:30pm** in the **Council Chambers at Town Hall** or call Ronald Mounts at 304-426-4227.

Your water comes from Surface water:

Source Name	Source Water Type
INTAKE-TUG FORK RIVER	Surface water

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) included rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in sources water before we treat it include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, livestock operations and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, which may come from a variety of sources such as storm water run-off, agriculture, and residential users.

Radioactive contaminants, which can be naturally occurring or the result of mining activity.

Organic contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water run-off, and septic systems.

In order to ensure that tap water is safe to drink, EPA prescribes regulation which limits the amount of certain contaminants in water provided by public water systems. We treat our water according to EPA's regulations. Food and Drug Administration regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Our water system has an estimated population of 2205 and is required to test a minimum of 2 sample(s) per month in accordance with the Total Coliform Rule for microbiological contaminants. Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public.

Water Quality Data

The following tables list all of the drinking water contaminants which were detected during the 2025 calendar year. The presence of these contaminants does not necessarily indicate the water poses a health risk. Unless noted, the data presented in this table is from the testing done January 1- December 31, 2025. The state requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, is more than one year old.

Terms & Abbreviations

Maximum Contaminant Level Goal (MCLG): the “Goal” is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL): the “Maximum Allowed” is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Secondary Maximum Contaminant Level (SMCL): recommended level for a contaminant that is not regulated and has no MCL.

Action Level (AL): the concentration of a contaminant that, if exceeded, triggers treatment or other requirements.

Treatment Technique (TT): a required process intended to reduce levels of a contaminant in drinking water.

Maximum Residual Disinfectant Level (MRDL): the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Non-Detects (ND): lab analysis indicates that the contaminant is not present.

Parts per Million (ppm): or milligrams per liter (mg/L)

Parts per Billion (ppb): or micrograms per liter (µg/L)

Picocuries per Liter (pCi/L): a measure of the radioactivity in water.

Millirems per Year (mrem/yr): measure of radiation absorbed by the body.

Monitoring Period Average (MPA): An average of sample results obtained during a defined time frame, common examples of monitoring periods are monthly, quarterly and yearly.

Nephelometric Turbidity Unit (NTU): a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is not regulated for groundwater systems.

Running Annual Average (RAA): an average of sample results obtained over the most current 12 months and used to determine compliance with MCLs.

Locational Running Annual Average (LRAA): Average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters.

Testing Results for: MATEWAN WATER WORKS

Regulated Contaminants	Facility Name	Collection Date	Highest Value	Range (low/high)	Unit	MCL	MCLG	Typical Source
BARIUM	TREATMENT PLANT	2/13/2025	0.028	0.028	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
FLUORIDE	TREATMENT PLANT	2/13/2025	0.53	0.42 - 0.53	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NITRATE	TREATMENT PLANT	2/13/2025	0.421	0.421	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Disinfection Byproducts	Sample Point	Collection Date	Highest LRAA Value	Range (low/high)	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	RT. 65 N. MATEWAN, RUTHERFORD BS	2025	33	30 - 37	ppb	60	0	By-product of drinking water disinfection
TTHM	4786 MATE CR RD, CISCO RESIDENCE	2025	46	24 - 57	ppb	80	0	By-product of drinking water chlorination

Lead and Copper	Monitoring Period	90TH Percentile	Range (low/high)	Unit	AL	Sites Over AL	Typical Source
COPPER, FREE	2021 - 2023	0.005	<0.003 – 0.031	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD	2021 - 2023	<2	<2	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavior problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these harmful health effects. Adults have increased risks of heart disease, high blood pressure, kidney or nervous system problems. Contact your health care provider for more information about your risks.

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. MATEWAN WATER WORKS is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact MATEWAN WATER WORKS and Ronald Mounts at 304-426-4227. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

MATEWAN WATER WORKS completed lead tap sampling in 2021 - 2023 the results are available for review and can be accessed **at 57 Nowlin Street Matewan Wv 25678**.

MATEWAN WATER WORKS has prepared a service line inventory identifying service line materials throughout the water distribution supply. The most up to date inventory is located at **57 Nowlin Street Matewan Wv 25678**. By November 1, 2027, our water system must develop an updated initial inventory, known as the "baseline inventory" and it must include each service line and identified connector that is connected to the public water distribution system. If you have any questions about our inventory or if you would like information about our service line replacement plan, please contact Ronald Mounts at 304-426-4227.

Source Water Assessment and Protection

When required by West Virginia State law, MATEWAN WATER WORKS maintains a comprehensive **Source Water Protection Plan (SWPP)** that is updated every three years and reviewed by the West Virginia Bureau for Public Health (WVBPH). For systems utilizing surface water or groundwater under the direct influence of surface water (GWUDI), SWPPs provide a detailed strategy for protecting intake areas and the surrounding Zone of Critical Concern.

Because these types of sources are open to the environment, they generally have a higher susceptibility to contamination. This susceptibility rating does not mean your water is contaminated; rather, it indicates that conditions exist which could impact the source water if a release occurred due to the sensitive nature of the intake area. A public version of our current Source Water Protection Plan (if applicable) or further information regarding our specific source susceptibility is available for review at our office during normal business hours or by contacting Ronald Mounts at 304-426-4227. A Source Water Assessment may previously have been completed to identify potential sources of contamination and the susceptibility of our water source. You can view these historical assessment reports online at the WVBPH website: <https://www.wvdhhr.org/oehs/eed/swap/search.cfm>.

For more information on source water protection and to learn how you can help protect drinking water sources, visit the EPA at <https://www.epa.gov/sourcewaterprotection/how-can-you-help-protect-source-water>.

Chlorine/Chloramines Maximum Disinfection Level	MPA	MPA Units	RAA	RAA Units
4/1/2025 - 4/30/2025	2.83000	MG/L	2.20000	MG/L

AVAILABILITY OF MONITORING DATA FOR UNREGULATED CONTAMINANTS

Our water system has sampled for a series of unregulated contaminants. Unregulated contaminants are those that do not yet have a drinking water standard set by the US Environmental Protection Agency (EPA). The purpose of monitoring for these contaminants is to help EPA decide whether the contaminants should have a standard. As our customers, you have a right to know that this data is available.

If you are interested in examining the results, please contact: [Contact Name] at [Phone Number].

Unresolved Deficiency Date Identified	Facility	Comments
5/9/2019	NORTH MATEWAN TANK	The storage tank overflow is not screened. (64CSR77-9.1.f.2) Not having a screen in place allows for potential entry into the tank from insects and also animals such as snakes, birds and bats. Please ensure proper screening is in place for the storage tank overflow. A properly sized screen could be clamped onto the overflow but the best permanent option is to install a flanged connection with a 24-mesh non-corrodible sheet of screen sandwiched between the flanged connection.
3/21/2022	KING COAL TANK (PS #2 STORAGE TANK)	The storage tank possibly has one leak and maybe two. (64CSR77-9.1.i) At the time of the sanitary survey moisture was found to be present on two suspicious spots along a bolted connection between plates of the tank. So it appears leaks may be in the initial stages of forming in these two locations. Please ensure the storage tank is professionally inspected and repaired if needed before a serious leak develops on this critical tank.
3/6/2025	DISTRIBUTION SYSTEM	System has a grossly unacceptable unaccounted water loss. (WVPSC Regulation 150CSR7-5.6.a) According to the latest WV PSC Annual Report the system is experiencing a 64.14% unaccounted for water rate. Meaning at least 64.14% of all water being produced is not generating a revenue. Please lower the system's excessive unaccounted for water loss with a ultimate goal of being less than 15%. Certain funding sources will not provide grant money or even loans until unaccounted for water is below a certain value. The system needs to make sure all accounted for sources are being accounted for such as flushing water, backwashing water, fire department use, etc. The system needs to make sure meter testing is up to date since older meters read slow and result in un-billed water. The system also needs to be aggressive with leak detection and repair. If help is needed the WV Rural Water Association has equipment and provides leak detection services.
3/6/2025	NORTH MATEWAN TANK	The storage tank is not adequately secured. (64CSR77-9.1.d) Tank is on private property but is not fenced. Please ensure the storage tank is adequately secured.
3/6/2025	THACKER TANK	The storage tank is not adequately secured. (64CSR77-9.1.d) Fence is not complete. Please ensure the storage tank is adequately secured.

Total Organic Carbon Lowest Month for Removal	Facility Name	Collection Date	Highest Value	Range	Unit	TT	Typical Source
CARBON, TOTAL	INTAKE-TUG FORK RIVER	11/12/2025	2	0.9 - 2	MG/L	0	Naturally present in the environment

Analyte	Facility Name	Highest Value	Unit of Measure	Month Occurred
Turbidity	TREATMENT PLANT	0.29	NTU	June

Turbidity

Turbidity is a measurement of the cloudiness of the water caused by suspended particles. We monitor it because it is a good indicator of water quality and the effectiveness of our filtration.

Percentage of samples in compliance with Std	Months Occurred	Violation	Highest Single Measurement	Month Occurred	Sources	Level Indicator
100.00	8	NO	0.29	June	TREATMENT PLANT	Yes

Total Organic Carbon

The percentage of Total Organic Carbon (TOC) removal was measured each month and the system met all TOC removal requirements set, unless a TOC violation is noted in the violations section.

TOC	Collection Date	Highest Value	Range	Unit	TT	Typical Source
CARBON, TOTAL	11/12/2025	2	0.9 - 2	MG/L	0	Naturally present in the environment

Secondary Contaminants-Non Health Based Contaminants-No Federal Maximum Contaminant Level (MCL) Established.	Collection Date	Highest Value	Range (low/high)	Unit	SMCL
SODIUM	2/13/2025	13.9	13.9	MG/L	20

During the 2025 calendar year, we had the below noted violation(s) of drinking water regulations.

Fed Rep ID	Compliance Period	Violation Type	Category	Rule	Explanation	Actions Taken by Water System
177174	7/16/2025 - 11/21/2025	PUBLIC NOTICE RULE LINKED TO VIOLATION	PN	PUBLIC NOTICE	Failed to issue public notice or failed to provide a copy of the notice and certification to the state	The system issued a public notice and sent a copy to the state
177175	7/16/2025 - 11/21/2025	PUBLIC NOTICE RULE LINKED TO VIOLATION	PN	PUBLIC NOTICE	Failed to issue public notice or failed to provide a copy of the notice and certification to the state	The system issued a public notice and sent a copy to the state
177168	7/16/2025	FAILURE ADDRESS DEFICIENCY (EPA SURVEY)	TT	LT2ESWTR	Failed to address a deficiency	The system provided documentation to indicate that the corrective actions were completed and submitted
177169	7/16/2025	FAILURE ADDRESS DEFICIENCY (EPA SURVEY)	TT	LT2ESWTR	Failed to address a deficiency	The system provided documentation to indicate that the corrective actions were completed and submitted
177176	7/20/2025 - 11/21/2025	PUBLIC NOTICE RULE LINKED TO VIOLATION	PN	PUBLIC NOTICE	Failed to issue public notice or failed to provide a copy of the notice and certification to the state	The system issued a public notice and sent a copy to the state

177177	7/20/2025 - 11/21/2025	PUBLIC NOTICE RULE LINKED TO VIOLATION	PN	PUBLIC NOTICE	Failed to issue public notice or failed to provide a copy of the notice and certification to the state	The system issued a public notice and sent a copy to the state
177178	7/20/2025 - 11/21/2025	PUBLIC NOTICE RULE LINKED TO VIOLATION	PN	PUBLIC NOTICE	Failed to issue public notice or failed to provide a copy of the notice and certification to the state	The system issued a public notice and sent a copy to the state
177179	7/20/2025 - 11/21/2025	PUBLIC NOTICE RULE LINKED TO VIOLATION	PN	PUBLIC NOTICE	Failed to issue public notice or failed to provide a copy of the notice and certification to the state	The system issued a public notice and sent a copy to the state
177170	7/20/2025	FAILURE ADDRESS DEFICIENCY (EPA SURVEY)	TT	LT2ESWTR	Failed to address a deficiency	The system provided documentation to indicate that the corrective actions were completed and submitted
177171	7/20/2025	FAILURE ADDRESS DEFICIENCY (EPA SURVEY)	TT	LT2ESWTR	Failed to address a deficiency	The system provided documentation to indicate that the corrective actions were completed and submitted
177172	7/20/2025	FAILURE ADDRESS DEFICIENCY (EPA SURVEY)	TT	LT2ESWTR	Failed to address a deficiency	The system provided documentation to indicate that the corrective actions were completed and submitted
177173	7/20/2025	FAILURE ADDRESS DEFICIENCY (EPA SURVEY)	TT	LT2ESWTR	Failed to address a deficiency	The system provided documentation to indicate that the corrective actions were completed and submitted

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If you are interested in examining the results, please contact: Ronald Mounts at 304-426-4227

Your CCR is available at matewanwv.gov/water-quality-report. To receive a paper copy in the mail, please contact us at the phone number above.